

Dear Customers,

Notification in relation to the transfer of the General Insurance Business of Prudential Assurance Malaysia Berhad (“PAMB”) to The Pacific Insurance Berhad (“PIB”)

We refer to the above matter.

We would like to inform you that with effect from 30 August 2017, 5.00p.m., PAMB’s General Insurance Business will be transferred to PIB. For your information, PIB is part of Fairfax Financial Holdings Limited, a Canada based holding Company listed on the Toronto Stock Exchange. PIB provides a wide range of general insurance products including motor, property, personal accident, home, marine, engineering, travel insurance and others. PIB was established in 1950s and operates from 12 branches nationwide.

Consistent with PAMB’s mission to provide financial freedom and peace of mind for all Malaysians, our partnership with PIB will allow our customers to have access to PIB’s wide range of general insurance products through our agency force. It also allows PAMB to focus purely on our life insurance business while providing total insurance solutions to our customers.

Both PAMB and PIB have been working to ensure that your interests are looked after and above all, to ensure a seamless transition in the service provided to you. Your current policies as well as outstanding claims, if any, with PAMB will continue with PIB.

We are grateful for the trust you have placed in us as a policyholder. In return, we would like to assure you of our absolute commitment to provide continued peace of mind, the best of service and the responsiveness that you deserve.

You are not required to take any further action but should you have any enquiries on the transfer, please contact your agent. Alternatively, you can contact:

- Prior to 30 August 2017, 5.00p.m., any of PAMB’s branches or call PAMB’s hotline 03-2116 0228 or email PAMB at customer.mys@prudential.com.my
- 30 August 2017, 5.00p.m. onwards, any of PIB’s branches (list as attached) or call PIB’s Toll-Free number at 1800-88-1629 or email PIB at customerservice@pacificinsurance.com.my

Thank you for all your continued support!

Yours sincerely,



Gan Leong Hin
Chief Executive Officer

Encl.

The Pacific Insurance Berhad's Head Office and branches

Head Office

40-01 Q Sentral
No. 2A Jalan Stesen Sentral 2
Kuala Lumpur Sentral
50470 Kuala Lumpur
Tel: 03-2633 8999
Fax: 03-2633 8998

Petaling Jaya

Wisma MCIS
Level B1 & 3A, Tower 2
Jalan Barat
46200 Petaling Jaya, Selangor.
Tel: 03-7453 8222
Fax: 03-7453 8111

Kuching

1st Floor, Lot 212, Section 51
Ban Hock Road
93100 Kuching, Sarawak.
Tel: 082-418 727 / 082-418 728 / 082-256 508 /
082-254 679
Fax: 082-426 011

Alor Setar

No. 15, Ground & First Floor
Kompleks Perniagaan Long Island Trade Centre
Seberang Jalan Putra, Mergong
05100 Alor Setar, Kedah.
Tel: 04-732 4377 / 04-732 4378 / 04-730 0422
Fax: 04-731 5869

Kota Kinabalu

No 8, 2nd Floor
Jalan Pantai,
88000 Kota Kinabalu, Sabah
Tel: 088-233 292 / 088-233 293 / 088-236 312 /
088-238 034
Fax: 088-232 195

Seremban

Lot 2, Jalan Era Square 2
Era Square
70200 Seremban
Negeri Sembllan.
Tel: 06-7675 066 / 06-7675 067
Fax: 06-7675 068

Ipoh

No. 12B, 2nd Floor
Persiaran Greentown 1
Pusat Perdagangan, Greentown
30450 Ipoh, Perak
Tel: 05-241 9933 / 05-241 9923 / 05-241 8823
Fax: 05-2419393

Klang

No. 46, Ground Floor
Jalan Batu Unjur 1
Bayu Perdana
41200 Klang, Selangor
Tel: 03-3324 5776 / 3324 5779
Fax: 03-3324 5773

Kuantan

Ground Floor, B36 Lorong Tun Ismail 11
Jalan Tun Ismail 1
25000 Kuantan, Pahang
Tel: 09-514 2881 / 514 2882 / 5142912
Fax: 09-514 2953

Johor Bahru

Suite 4.3 Level 04, Menara Pelangi, Jalan
Kuning, Taman Pelangi
80400 Johor Bahru, Johor
Tel: 07-331 9178 / 07-331 9179 / 07-331 8741
Fax: 07-332 2079

The Pacific Insurance Berhad's Head Office and branches (cont'd)

Penang

Suite 6.04, Menara Boustead
Jalan Sultan Ahmad Shah
10050 Penang
Tel: 04-228 1531 / 228 1534 / 228 1536
Fax: 04-2281529 / 229 7849

Taiping

31 Jalan Medan Taiping 2
Medan Taiping
34000 Taiping, Perak
Tel: 05-8063388
Fax: 05-806 2666

Melaka

Lot 20, Jalan Kota Laksamana 3/14
Pangsapuri Kota Laksamana
75000 Melaka
Tel: 06-2888 710 / 06-2888 701 / 06-2888 705
Fax: 06-2845 528

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